

JOB DESCRIPTION



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| Job title: | BANK Complementary Therapist |
| Department: | Patient and Family Support Services |
| Responsible to: | Patient and Family Support Lead |
| Grade: | SMH Band 3 |

Job Purpose

To promote and provide a complementary therapy service for patients and family members connected to the hospice.

To manage a small caseload of patients with a range of diagnoses, within the inpatient unit and outpatient clinics.

To provide complementary therapy to carers and bereaved relatives.

Main Duties and Responsibilities

Clinical

To provide a complementary therapy service to:

- In Patient Unit
- Out-patients
- Carers
- Bereaved relatives

Ensure comprehensive patient assessment and safe evidenced based complementary therapy care.

Work with patients, families and carers as appropriate in the provision of simple relaxation techniques.

Communicate and work closely with members of the multi-disciplinary team.

Administration

Maintain accurate records.

Provide activity data as required.

Communication

To participate in multi-disciplinary team meetings as required.

Establish effective communication across relevant healthcare professionals and agencies within and outside the hospice.

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Training and Development

To keep updated in current best practice within the speciality and be willing to undertake professional development.

Undertake all statutory and mandatory training, as required.

General Responsibilities

- Work to maintain the values, vision and aims of St. Michael's Hospice.
- Additional Duties – In discussion with the line manager to undertake work, as and when required, in support of St. Michael's Hospice as an organisation.
- Public Relations – To represent St. Michael's Hospice in the community and public domain, including social media, appropriately.
- Undertake all statutory and mandatory training, as required.
- To be conversant with and adhere to all St. Michael's Hospice Policies and Procedures.
- Be responsible for upholding and promoting St. Michael's Hospice safeguarding policies, ensuring the safety and well-being of all individuals, and promptly reporting any concerns or incidents in accordance with established procedures.
- This is an outline job description and may be subject to change, according to the needs of the service, in consultation with the post holder.
- Take responsibility for own personal safety and of others whilst at work. You will take appropriate action or report any concerns to address any health and safety issues that you or members of your team may be aware of.
- This job description is an outline of the role and responsibilities. From time to time, due to the needs of the service, we may ask you to flexibly undertake other duties that are consistent with your role and banding, including project work, internal job rotation and absence cover.

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| Reviewed by: | Chris Bagan Patient and Family Support Lead | Date: | 03-2022 |
| Signed by employee: | | Date: | |