Assistant Store Manager – Furniture Store

Salary: £25,319 FTE

Contract Type: Permanent

Hours: 37.5 hours (working 5 days of 7 per week and alternate weekend working)

What are we looking for?

We're looking for a passionate and motivated Assistant Store Manager to help lead our successful Furniture Store.
This is a varied and rewarding role where you'll support the Retail Operations Lead in driving sales, delivering excellent customer service, developing volunteers and maintaining high standards throughout the store.
You'll be a confident team player with retail experience, strong communication skills and a hands-on approach. You'll enjoy working with people, have a good eye for merchandising and be motivated by achieving results that help support the work of St Michael's Hospice.
If you're positive, organised, customer-focused and ready to take the next step in your retail career, we'd love to hear from you.

The role

What You'll Be Doing

- Supporting the Retail Operations Lead in the day-to-day management of our Furniture Store.
- Leading and supporting volunteers and colleagues.
- Delivering outstanding customer service.
- Driving sales and maintaining excellent store standards.
- Assisting with furniture collections, deliveries and stock management.
- Helping to create a safe, organised and welcoming environment for customers and staff.
- Supporting the achievement of income targets that help fund the work of St Michael's Hospice.

St. Michael's Hospice is committed to safeguarding and promoting the welfare of vulnerable adults, children and young people. All staff are expected to share this commitment. Successful candidates will be required to undergo relevant background checks, including a DBS check and provide satisfactory reference before starting the role.

Candidates must have the right to work in the UK. We are unable to offer visa sponsorship for this role.

About St. Michael's Hospice
St. Michael's Hospice is a registered charity providing specialist palliative and end of life care services since 1992, for the people of North Hampshire. We are dedicated to providing care to people throughout North Hampshire who are affected by life limiting illness to attain the highest possible quality of life by providing a choice of specialist care and support.

As a charity, we depend on the kindness and support of our local community to continue offering our services free of charge. This care is made possible by supporters donating, taking part in fundraising events and activities, playing our lottery, shopping in our retail outlets, leaving gifts in their Wills or giving freely of their time to volunteer.

Our benefits
We offer a competitive salary with attractive benefits, including, free parking, life assurance, 27 days annual leave plus bank holidays, and an extensive health and wellbeing plan and company pension.

Contact
*For further information and to arrange informal visits, please contact **Sarah Hayward**, on 01256 471191 or email: sarah.hayward@stmichaelshospice.org.uk*

Please note that if you have applied for this role or a similar position with St. Michael's Hospice within the last 6 months and were unsuccessful, we kindly ask that you do not reapply at this time.

In the event of a large number of applicants, St. Michael's Hospice reserves the right to close a job vacancy advertisement earlier than indicated.

We do appreciate every application that we receive for our job vacancies, however, due to our limited resources, we regret that we are not always able to advise every candidate if they have not been shortlisted. Therefore, if you have not heard from us within three weeks of the advert's closing date then it is likely that you have not been shortlisted on this occasion.

Closing date: **29th November 2026**

Interview date: **Week commencing 30th November 2026**